



SEC Heat Exchangers
2546 Iona Road, Belfast
Prince Edward Island,
Canada, C0A 1A0

<p><i>For Office Use</i></p> <p>Date Claim Received: _____</p> <p>RMA#: _____</p>

WARRANTY CLAIMS FORM

SEC ("SYSTEMS EQUIPMENT CORPORATION") warrants this product against defects in materials and workmanship for a period of one (1) year from the original purchase date, or eighteen (18) months from SEC's original invoice, whichever expires first. The original purchase date as used herein shall mean the date stated in the vendor's original invoice. Should the product fail to perform according to the specifications set forth by SEC during the warranty period, SEC will repair or replace, free of charge, the products that it finds defective.

If you wish to make a warranty claim, please complete this form. Incomplete forms will not be processed. To make multiple claims, please fill out one form for each individual unit.

Name: _____

Company: _____

Address: _____

Telephone: _____ Fax: _____

Product Information:

Model Name: _____

Serial Number: _____

Purchased From: _____

Vendor Invoice # : _____

Vendor Invoice Date: _____

SEC's Quotation # : _____
 (if applicable)

<p>Comments:</p> <p>(indicate source/symptoms of defect)</p>

Product Operating Conditions:

	Tube Side	Shell Side
Temperature In <input type="checkbox"/> °C <input type="checkbox"/> °F		
Temperature Out <input type="checkbox"/> °C <input type="checkbox"/> °F		
Flow <input type="checkbox"/> kg/s <input type="checkbox"/> USGPM		
Operating Fluids		

For pool use, please complete the following table:

Chemical	Levels
Free Chlorine	
pH	
Calcium Hardness	
Alkalinity	
Total dissolved solids	
Bromine	
Copper	
Chloride	
Other (specify)	

Thank you for your assistance. Please fax this form back to SEC. You will be contacted once the information has been reviewed.

SEC FAX NUMBER (902) 659-2800